SpeechWrite
Digital Dictation | Voice Recognition

Sherwood House Medical Centre

A Midlands GP surgery
INVESTS IN LATEST VOICE RECOGNITION TECHNOLOGY TO ENHANCE EFFICIENT WORKFLOW

Following a consultation with SpeechWrite Digital, Sherwood House Medical Centre in Edgbaston, a recognised training practice with links to Birmingham University, has upgraded its digital dictation system. Already an established user of a Philips digital dictation solution, the practice has adopted Philips SpeechExec Pro, which prioritises clerical tasks, and added Dragon Professional, a leading voice recognition system, which allows doctors to dictate medical notes quickly.

THE CHALLENGE

Sherwood House has eight doctors, two nurses and a team of clerical and administrative staff. It upgraded its analogue dictation process several years ago to a Philips dictation solution to create a more efficient workflow from dictation to transcription. The practice decided to enhance its digital workflow further by optimising clerical support during busy periods and processing urgent patient files more quickly, while freeing up secretarial resources for other important patient-facing tasks.

OBJECTIVE

- Streamline the practice's processes and create a systematic workflow system

SOLUTION

- Philips SpeechExec Pro
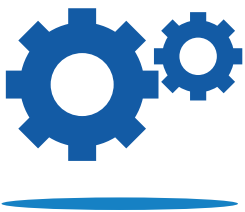- Dragon Professional Group

THE BENEFITS

- Easy file generation and job profiling
- Maximised clerical resources
- Quicker, more accurate recording
- Ergonomic, intuitive, hands free voice recognition
- Audit trail overview
- More evenly distributed workload
- Crystal clear sound quality

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> "The voice recognition package is easy to use and delivers typed and formatted text three times faster than self typing..."

THE SOLUTION

SpeechWrite Digital recommended an upgrade to the latest version of Philips SpeechExec Pro, a digital dictation application that creates a systematic workflow solution, prioritising items which need urgent attention. Deploying Dragon Professional Group, which allows doctors to dictate medical notes quickly and further streamlines the practice's clerical processes. This two tier administrative solution also provides data encryption, pre-assigned formatting and search command functions.

The voice recognition package is easy to use and delivers typed and formatted text three times faster than self typing, in ergonomic, hands-free comfort. Philips SpeechExec Pro provides dictated files to the support team with full job profiling, including priority level and author details. It can even re-assign jobs to specific members of the secretarial team to distribute work evenly.

Philips SpeechExec Pro provides dictated files to the support team with full job profiling, including priority level and author details. The document management element means an audit trail overview can be provided for every task.

> Clerical staff can add footnotes to pending files too, which is very useful when busy staff are job-sharing. The document management element means an audit trail overview can be provided for every task.

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