

# Moore & Tibbits Solicitors



## Digital Dictation upgrade WITH VOICE RECOGNITION FOR WARWICK SOLICITORS

Moore & Tibbits is the largest solicitors' practice in Warwick. It combines general practice with some niche law areas, such as continuing health care and Court Protection work. Members of the Private Client team run team workshops for Attorneys and Deputies, advocates and support workers in the care sector. They also give seminars aimed at Independent Financial Advisors and attend free legal advice clinics for Age UK and CAB in a number of locations around Warwickshire, so remote working is an integral part of their daily routine.

### THE CHALLENGE

Moore & Tibbits has three offices in Warwick and 52 employees. The practice had been using Philips SpeechPro as its in-house digital dictation system and work was also being dictated onto mobile phones and e-mailed in for transcription. It was found that sometimes dictated work would not 'send', and other documents would be too bulky to email, as the capacities available were insufficient for large caches of digital information. This would impact on productivity and necessitate work being dictated again, or having to wait until there was a better WiFi signal to enable the work to be sent for transcription.

### OBJECTIVE

- Upgrade solicitors' practice across three offices to facilitate digital dictation and remote document generation.

### SOLUTION

- Philips SpeechExec Enterprise
- Dragon Professional Group

### THE BENEFITS

- Remote working
- Seamless integration
- Maximised clerical resources
- Enhanced security
- Allows office-based and remote working
- Ongoing post-sales support and training

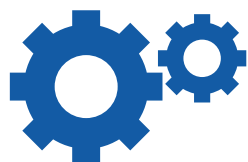
“... everyone agrees that the benefits to accuracy and efficiency are making a real difference to productivity.”

## THE SOLUTION

The tipping point came when a new up-to-date solution was needed as part of the company's PC refresh programme. SpeechWrite's experts talked through the latest technology available, demonstrating how the solicitors would benefit in terms of productivity and efficiency by upgrading to something that was both easy to use and financially viable.

SpeechWrite recommended SpeechExec Enterprise with voice recognition for automated workflow. The mobile phone app was an important part of the solution

facilitating easy remote working with Philips SpeechMike Microphones chosen for their clarity. Although this was a new, upgraded system, the set-up was very similar to the previous technology employed and it has integrated seamlessly into the existing IT infrastructure. The reception from users was very positive, with the functionality and interactivity being particularly praised.



“ SpeechWrite were great during installation, training and for ongoing project support, which is only a phone call away. Dragon NaturallySpeaking in particular is a significant improvement on earlier versions and is almost error-free, while everyone agrees that the benefits to accuracy and efficiency are making a real difference to productivity. ”

Christopher Houghton  
Director of Moore & Tibbits Limited